

Appendix 4 – Key Langeberg Contacts for Disaster Recovery

No.	Role during disruptive incident	Name	Job title / organizational unit	Mobile phone	Landline phone	E-mail	Home address	No. of substitute
1.	Internal IT	Bongo Bakaco	Manager: ICT	0633322976	0236158000	bbakaco@langeberg.gov.za	Robertson	1
2.	Internal IT	ZainePrins	Network Administrator	0823353109	0236158000	zprins@langeberg.gov.za	Robertson	2
3.	Internal IT	Johan Rossouw (IT)	ICT Technician	0726319735	0236158000	rossouwj@langeberg.gov.za	Montagu	2
4.	Internal IT	Patrick Tiras	ICT Technician	0763452853	0236158000	ptiras@langeberg.gov.za	Ashton	2
5.	External Altron Server	Faizel Saiset	Technical Specialist Datacentre	0845011152	0218181515	faizel.saiset@altron.com	Cape Town	2
6.	External MTN Business	Jeremy Hofman	Account Manager	0832002864	0119123000	Jeremy.Hoffman@mtn.com	Cape Town	2
7.	External IP Wireless	James Little	Technical Specialist	0824478211	0236151521	jlittle@barvallei.co.za	Ashton	1
8.	External Rdata (Promun)	Jan Kruger	Technical Specialist	0824495004	0214222503	jkruger@rdata.co.za	Cape Town	0
9.	External CCG	Anold Muzwanaro	Account Manager	0814971926	0118051027	Anold@ccgsystems.co.za	Johannesburg	1
10.	External Syntell	Nizaam Dramat	Technical Manager	0726661828	0212046300	nizaam@syntell.co.za	Cape Town	2
11.	External Business Engineering	Berdine Hugo	Support Consultant	0612617108		berdineh@be.co.za	Caledon	1
12.	External Business Connexion	Michael Jeneke	Account Manager	0723726680	0129982614	Michael.jeneke@bcx.co.za	Cape Town	1
13.	External Telkom	Ndiphiwe Miza	Service Level Support	0727454884		mizan@telkom.co.za	Cape Town	1

*Note: this form must be stored at all locations where the Disaster Recovery Plan is stored, but this data must also be stored on the Langeberg key contacts' mobile phones.